

Reward Program Terms & Conditions

- Rewards valid for orders received 1st September – 30th November, 2021.
- Reward is limited to one reward for single orders over \$25k or \$45k in value. This does not mean that multiple rewards will be provided for single orders over \$25k or \$45k where the order value is a multiple of \$25k or \$45k spent. For example assumption made for a \$90k order = 2 x \$45k rewards – **this is incorrect it would qualify for only 1 reward.**
- Recipient can choose one reward from three predetermined rewards identified.
- Rewards cannot be redeemed for cash.
- Civilcast reserves the right to change, suspend or terminate the Spring Rewards program at anytime. However, we will provide 30 days notice prior to these changes.
- Rewards offer cannot be redeemed retrospectively.
- Rewards will only be provided upon delivery of order.
- Rewards will not be provided for orders that are subsequently cancelled.
- Once a Reward has been redeemed the request cannot be reversed, cancelled, or changed.
- All Rewards are subject to availability.
- All Rewards will be despatched in accordance with advice provided by you.
- We are unable to confirm a delivery time or day of week for any Reward.
- Should a Reward arrive to you damaged or faulty, you must notify us within 7 days of receipt. This does not take away any rights you may have to claim under any manufacturer's warranty for the Reward.