

Quality Policy

Civilcast is an Australian owned manufacturing and supply company. Our services include the design, development, manufacture and supply of precast concrete, metal drainage and custom products to the civil, infrastructure and plumbing in NSW, ACT, VIC and QLD.

Vision Statement

Provide the civil and plumbing industries with a board range of product, complimented by large stocks, fast lead times and expert advice.

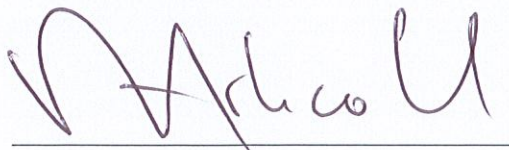
Mission Statement

To become a leading supplier of precast concrete, metal drainage and custom products to the civil, infrastructure and plumbing industries in NSW, ACT, VIC & QLD, servicing both resellers and contractors through offering large stocks, fast lead times and a wealth of knowledge.

Commitment

- We are committed to operate and maintain a documented Quality Management System designed to meet the requirements of ISO 9001:2015.
- We will establish clear objectives to plan, implement and measure the effectiveness of this quality system to ensure continuous improvement.
- To implement this policy, we will focus on the needs of our business with particular reference to consistently meeting our customer's applicable requirements.
- Our Quality Management System will provide mechanisms for detecting system shortfalls and for initiating process improvements.
- We will adopt procedures and disciplines to ensure that the system is effectively implemented by undertaking relevant skills training and conducting appropriate quality awareness training.
- We are committed to complying with the requirements of ISO9001:2015 and AS3996-2019. This policy will be communicated throughout the organisation and regularly reviewed for continuous improvements.

Director: _____



Dan Arkcoll

Date: _____

