

Quality Policy

Vision Statement

Ensuring access to large stocks, fast lead times & a wealth of knowledge to the civil industry.

Mission Statement

To become a leading supplier of precast civil and metal drainage and custom products to the civil, infrastructure and plumbing industries in NSW, ACT & QLD, servicing both resellers and contractors through offering large stock holdings, fast lead times and a wealth of knowledge.

Commitment

To assist us to do this we are committed to operate and maintain a documented quality management system designed to meet the requirements of ISO 9001:2015.

We will establish quality objectives to plan, implement and measure the effectiveness of the quality system and ensure continuous improvement.

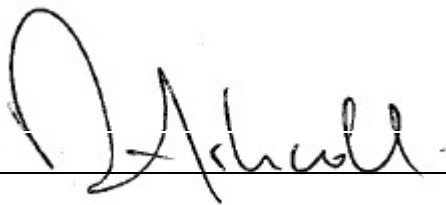
To implement this policy we will focus on the needs of our business with particular reference to consistently meeting our customers' requirements and applicable requirements.

Our quality management system will provide mechanisms for detecting system shortfalls and for stimulating process improvements.

We will adopt procedures and disciplines to ensure that the system is effectively implemented by undertaking relevant skills training and conducting appropriate quality awareness training.

We are committed to complying with the requirements of ISO9001:2015. This policy will be communicated throughout the organisation and regularly reviewed for continued suitability.

Director:



Date:

05.03.2020